

MUNICIPAL YEAR 2016/17 REPORT NO.

COMMITTEE :
Licensing Sub-Committee
7 December 2016

REPORT OF :
Principal Licensing Officer

LEGISLATION :
Licensing Act 2003

Agenda - Part	Item
SUBJECT : Application for a Variation of a premises licence	
PREMISES : Starfish & Coffee, 92 Aldermans Hill, LONDON, N13 4PP.	
WARD : Southgate Green	

1 ADDITIONAL INFORMATION

- 1.1 Mr Hilmi has provided additional information in relation to the variation application. Mr Hilmi has provided a response to the comments raised by the objections. Mr Hilmi has also produced additional letters of support that were either received outside of the consultation period, or, as they referred only to planning permission and the consent for A3 use, were directed to the Planning Department.
- 1.2 The Planning Team have advised that Mr Hilmi is also in the process of appealing a planning decision. As a result, these letters could not be considered as their own representations. Each resident was advised at the time, and a copy of each letter/email was sent to Mr Hilmi so that he could produce the documents in his further written submissions to support his application.
- 1.3 All paperwork mentioned above are now produced as Annex 07.

<p>Background Papers : None other than any identified within the report.</p> <p>Contact Officer : Ellie Green on 020 8379 8543</p>
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Starfish & Coffee
Application for variable Hours

Starfish & Coffee
92 Aldermans Hill
London
N13 4PP
24th November 2016

Dear Sir/Madam,

We are applying for the late license as we have noticed over the coming months that more people in the neighborhood have started hiring out our venue for their birthdays, engagements, Christenings, parents School parties and in doing so we are very grateful that our community can use our environment for their needs and also it has been that these new events have been vital to keep us going in our first year of business. We don't wish to be open in the evening late every day of the week. It is primarily Thursdays, Fridays and Saturdays that our community wish to socialize. We have chosen these extended hours during the week to have in place when we need to use them. We cannot carry on with the tens license as originally planned. We now need a permanent reliability to opening and closing time of hours. We have made all amendments as required by Martyn Fisher from the local Police Department to meet all his necessary needs and concerns to operate as smoothly as possible in the late hours. These are the procedures that are in place:

1. We do not let people take their drinks outside during the late night and only let people smoke in front of the shop in the allocated area that over looks Broomfield Park in Aldermans Hill so to keep any voice levels down and not to be heard by the residence on Lakeside Road. We only allow up to 6 people at one time to smoke outside at the front. No one is allowed to smoke or socialize on the corner of Lakeside road or our wall that we own during the night or late hours so as not to create any disturbances. We check our outside night cameras though out the night and also at least one member of staff check outside through the night to make sure smoking is only at the front. My staff and myself at the end of every night clear and sweep outside the premise incase there are any cigarette butts on the floor so as to make sure the outside area to be clean and tidy the next morning This has proven to work very well. We pride ourselves on our tidiness, cleanness and always think about the general public first

2. During these late Events we always have one staff member at the front area to make sure no drinks are taken outside. Drinks are to be left inside on the front table at all times

3. 'The type of customers'

The people having these types of parties are generally educated and civilized people. We are a wine bar – not a brawling pub. We wish to be civilized at all times and we care about our neighbours. You'll find after 9pm not many people walk past our shop at night from the high street and if they do they are usually coming for a glass of wine after a meal from our neighbouring restaurant such as Nissi or Dipali Restaurant on the parade. Our neighbours and community are already talking about how lucky they are that they have an establishment on the corner of their road that they can have a local and social drink after a meal before going. Its our neighbours who are using our shop for their social use as stated earlier.

4. 'Outside Table and Chairs'

We are still very happy to bring the tables and chairs on the corner of Lakeside road in at night by 8pm even during these events. Again we do not wish any social environment outside after these hours or along our corner wall on Lakeside Road so as not to disturb any of our neighbours particularly 'Fairweather Court' which is situated directly opposite

5. 'Sound Levels'

The sound levels are also very satisfactory as we have installed acoustic rockwall in the ceiling and acoustic plasterboard on the ceiling and walls of the shop so you can hardly hear anything from outside. We also installed outside CCTV infrared cameras in the front and side of the shop and as result of this it has stopped random people smoking, drug dealing and drinking on the corner of Lakeside road and our corner. This was a ongoing problem before we started opening in the evenings. We also keep our windows and front door closed during late hours so that no noise travels outside or above.

Our neighbours who wrote in the required time to vote in favour of the variable license application had their letters taken to planning instead of the license team because they also mentioned their support for our application for our A3 license to cook hot food on a daily basis. In this case it seems the license department have not considered that the general public are not experienced in the council rules and regulations regarding official letters of support. Many of our neighbours are now confused and frustrated their opinion hasn't been taken into consideration as are we. I have spoken to the neighbours in question who have decided to re write their letters in the correct format now stated and I am now giving them to you as a hard copy so you can understand the support we did originally have from the community for our variable license application. I count at least 10-12 neighbours who wrote in favour who's letters were not considered and taken to the planning department and told their letters would not be retrieved for consideration.

"We are an educated and loving family with two little girls and I myself have lived here for 40 years now on Derwent road (1 road away from the shop) and know and love our neighbours and community and have every reason to look after them in this environment. We really have created a clean and fruitful social hub that the community love and are a part of and use for their own purposes. I hope you will understand and listen to our case with an open mind and heart."

Yours faithfully,

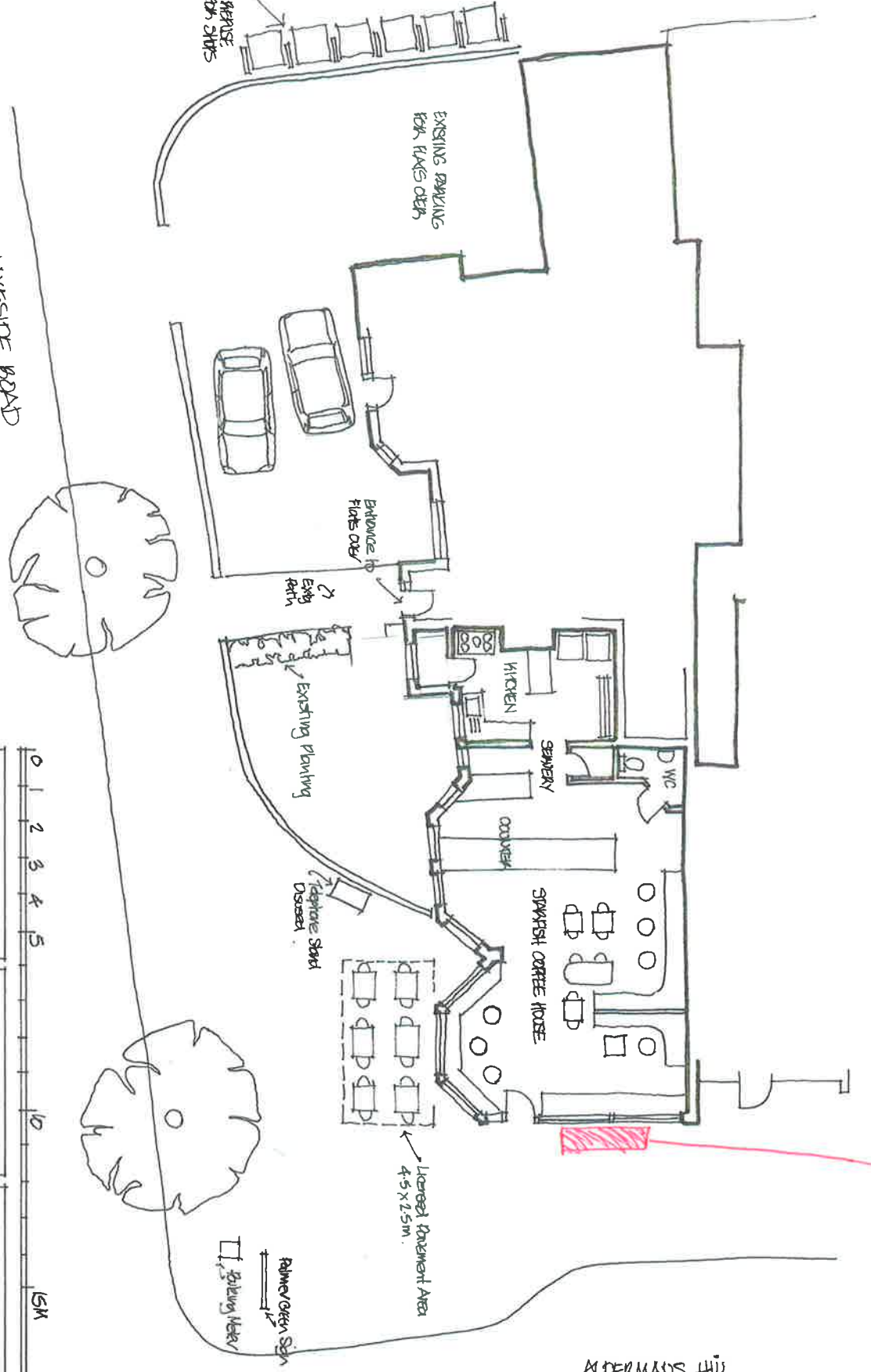
Mr Aykut, Mrs Ingrid, Amelia and Isabella Hilmi

(The family of Starfish & Coffee)

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72 ALDERMAN'S HILL LONDON N13		1:10 @ A3		NOV 15		GROUND FLOOR PROPOSED	
		188		.04		A	

LAVESIDE ROAD

BROOMFIELD MEWS



Tip is where staff or customers are allowed to smoke

ALDERMAN'S HILL

Letters in Favour from our neighbours

FAO: Head of Trading & Standards
PO Box 57
Civic centre
Silver Street
Enfield
EN1 3XH

November 2016

Dear Sir/Madam

I am writing this letter by way of supporting a local business, Starfish & Coffee in Palmers Green to be granted a late license.

I do live in the area and have been extremely impressed with how they have conducted themselves as a business. They are not only 'just a coffee shop' but a valid space that allows the local arts scene in Palmers Green to thrive. And attracts the level of clientele the area very much deserves.

We need more of this type of business to be attracted to the area – as it is very much a family-orientated atmosphere – in contrast with many of the 'businesses' in the area that I have recently seen be granted a late license who do nothing to contribute to the community at large.

I understand there have been some wonderful themed events at Starfish Loves Coffee that will require a later license. It would be of great benefit to the area if these could continue into the future, so it is with great sincerity I support the wonderful owners Aykut and Ingrid of Starfish Loves Coffee to be granted a late license. I believe they will accept the license respectfully and operate with great responsibility in terms of the local community.

Yours sincerely,

Mrs Tamara Coyle

Tamarawright18@hotmail.com



28 Derwent Road
Palmers Green
London N134PU
0208 886 6977

Ms Ellie Green
Licencing Department
London Borough of Enfield
PO Box 57
Civic Centre
Silver Street
Enfield EN1 3XA

21st November 2016

Dear Ms Green,

VARIABLE HOURS LICENCING APPLICATION
STARFISH CAFÉ, 92 ALDERMANS HILL PALMERS GREEN LONDON N13

I refer to the application to the London Borough of Enfield Council by the owner of the above café for a licence to vary opening hours and am writing to support their application.

I am a regular customer and regard Starfish as an asset to the local community in providing good value for money high quality food , drink and entertainment and creating an opportunity for local musicians and artists to demonstrate their work .

Starfish is well organised ; its customers are well behaved . I would regard the extension of the opening hours as per the application as being of benefit to the local community. If there were to be any problems I have no doubt that the owners would take swift action.

Kind regards



Jean Brewer OBE



Hussien Osman
Flat E,
92 Aldermans Hill,
London
N13 4PP

RE: Variable License application for open and closing times for Starfish & Coffee

Dear Sir/Madam,

My name is Hussien and I live in the same building as Starfish. The owners are educated professionals who care for their neighbours and the community and have brought everyone together from every culture. The neighbours and people like them and what they are bringing to the area. Good food, good coffee and great live entertainment so I ask that you please give them permission for their application.

Yours Faithfully,

Hussien Osman

A handwritten signature in black ink, appearing to read 'Hussien Osman', with a stylized flourish at the end.

Hussien Osman

George Georgiou
Flat 15
Fairweather Court
1A Lakside Road
London
N13 4PW

RE: Late hours for Variable License Application

To whom it may concern,

I live opposite Starfish in the care home 'Fairweather Court' and have to say it's been a fabulous asset to our community especially the live music. People who play there is normally people who are our neighbours. Some of us from the care home meet up with our families there and has been such a benefit since they opened. My window faces directly opposite facing Starfish and I have never heard the music late at night or the people and so have never had any disturbances. In fact since they have moved in we don't get any of the riff raff that used to drug deal on the corner or drunk people hanging around until the late hours through the morning! I really do feel much safer now that Starfish is there.

I welcome Starfish to the community and hope you do to by letting them continue to play their music through the late license hours they have applied for.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'G. Georgiou', with a long horizontal flourish extending to the right.

George Georgiou

Suhar Osman,
92e Aldermans Hill,
London, N13 4PP.

Ref: Vary license application for opening/closing
times.

To whom it may concern.

I would just like to state that I live in
the same building as the owners of Starfish, in
fact, just next door on Lakeside road, and I have
never been disturbed by late night music or any
other noise. The venue has become a family orientated
meeting point for many of us in the area and I would
be very disappointed if they were to lose their late
night operating license.

The owners have a lovely family and are
bringing music and arts into the area.

I ask that you grant them their application
for a late operating license so that they can
continue operating.

Suhar Osman

24 Lulworth Court
13 Cannon Hill
Southgate
London
N14 7DJ

13.11.16

Letter in support of appeal for an extension of it's license for Starfish Café 92
Aldermans Hill N13

As a resident living close to the café, I am writing to confirm my strong support for an extension of it's licensing hours and the agreement of necessary changes to the property to secure this.

Over the last year the improvements to the life of the community have been significant, these include the following ;

1. The café has an art gallery which displays ever changing exhibitions of local artists
2. The café has supported and mounted a group exhibition of local artists during the Palmers Green Festival in Broomfield Park
3. This stylish café currently supplies healthy cold food, wine and artisan ice cream
4. At the weekend there are regular jazz sessions from local musicians. It would be good if they could have a regular late license so they do not have to apply every time they have an event.

For this café to survive as a business it is crucial that it is able to extend their opening hours. It would be a great set back for the community if this café were to locate elsewhere. At the moment Palmers Green is famous for it's pound shops and betting shops, this café in contrast elevates the area rather than depresses it.

I call upon you to grant the license and the necessary changes to the property to allow this wonderful café to continue to exist and continue to be a magnet for a thriving community.

Yours Sincerely



Jenny Bourke

Paula Dobrican
90B Aldermans Hill
London
N13 4PP
Tel: 07445137047
Email:paula.dobrican@gmail.com

Ms Ellie Green
Licencing Department
London Borough of Enfield
PO Box 57
Civic Centre
Silver Street
Enfield EN1 3XA

23st November 2016

Dear Ms Green,

VARIABLE HOURS LICENCING APPLICATION
STARFISH CAFÉ, 92 ALDERMANS HILL PALMERS GREEN LONDON N13

I refer to the application to the London Borough of Enfield Council by the owner of the above café for a licence to vary opening hours and am writing to support their application.

Starfish Café is a beautiful, modern and creative establishment that is trying to get the community involved in their amazing events together with supporting local artists. This great concept it is a perfect fit for the Broomfield Park area since it is exactly what Palmers Green was missing.

Besides being a regular customer of the café I am also their neighbour and I strongly believe that they should receive the variable hours licence as this will be beneficial for our community.

Please do not hesitate to contact me should you require more information.

Kind regards

Paula Dobrican



-----Original Message-----

From: Jasmine Plant [mailto:jmn.plant@gmail.com]

Sent: 15 November 2016 17:00

To: Ellie Green

Subject: Starfish Restaurant Alderman's Hill

Dear Miss Green

I am writing to confirm that I too wrote in favour of the 'Starfish Loves Coffee' restaurant in Palmers Green, supporting their application for late licensing hours for their Music, which has given such pleasure to all those who visit their premises.

This cafe/restaurant is a wonderful addition to Palmers Green, providing good food, a lovely environment and that Music too! We are so lucky to have this and it's right opposite Broomfield Park, so especially inviting to all those of us who delight in this area.

Please support their application I am sure that they will respect local residents wishes and act responsibly.

Yours sincerely
Jasmine P.Plant

22 Chimes Avenue
Palmers Green
London N13 5HX.

[Campaign] <<http://new.enfield.gov.uk/connected>>

37 Lakeside Road
London N13 4PS

6th November. 2016

Head of Trading Standards & Licensing
P.O. Box 57
Civic Centre
Silver Street
Enfield
EN1 3XH

Dear Sir,

Planning Consent and permission for A3 status for Starfish café, 92 Aldermans Hill

I am writing this because when the café was opening I wrote to you concerned at what we were going to get when the café opened. I think it is only right that I should now write and say that we had no reason to be worried. It has turned into a delightful venue. My niece who is in her thirties thinks it is wonderful, as do her friends, mainly young mums. She may well write to you.

In my opinion, it is being very well run. The food they sell is just such a pleasant change from the usual "chips with everything".....just the sort of food I love...healthy and beautifully presented. The coffee is delicious. The wine, in my opinion, is a bit pricey....but that is all to the good, anybody going out for drinking rather than eating would choose to go down the road to the 'Alfred Herring'. This café seems to be very attractive to families and the younger, more affluent section of our community. With the prices of houses round here, I would say it is what is wanted.

The music cannot be heard outside and it is all so tastefully done, it is a pleasure to go in there. We have lived in this road for 48 years so I am not a youngster. I would like to see more chairs outside as it happens, if there is room.

What more can I say.....I am a big fan and it is such a pleasure to see them doing well.

Yours faithfully,

Elaine Papa

Mrs A Rawstone
41 Lakeside Rd
Palmers Green
London
N13 4PS

25th November 2016

Dear Ms Green,

I'm writing to you to offer my full support of the request for 'Variable Hours Licensing Application' recently made by Aykut Hilmi, the owner of Starfish & Coffee, 92 Aldermans Hill, Palmers Green.

As a resident of Lakeside Road, no. 41 and a regular customer of Starfish Cafe I can not express enough how important this business is to me and the local community. Starfish Cafe has become a life line for mums like myself, to have somewhere bright and welcoming to meet daily has been amazing. It's support of local artists as a venue to display their work is very exciting and a point of difference in the area. The jazz music sessions are becoming a destination for local musicians and customers alike, again something unique and interesting in the N13 area. Hence the extending their licensing hours via this application can only further benefit the local community.

The owners and the Starfish staff are responsible, conscientious business owners, understanding the need to enhance and support the very community they serve. As such I know they would go to great lengths to ensure the new licensing agreement was executed sensitively and a benefit to the entire community, not just customers like me who have come to value this wonderful gem of a cafe and the positive impact it's having on Palmers Green.

Kind regards,

Angela Rawstone



Andreas Avgiustis
2 Lakeside Road,
London
N13 4PR

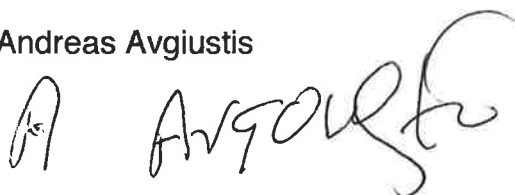
'Varied License application for late closing times for Starfish & Coffee'

Dear Council,

I live at the beginning of Lakeside Road nearly 20 metres from the shop. I will say they are running a very professional business that has brought the neighborhood and my community of Greek people together to social in every way. The entertainment and live music at night has never even crossed my mind as I never hear anything or have concerns. They are doing a very good thing for us in Palmers Green and since have brought a life back to the area and Lakeside road. We are very fortunate to have this environment and so I ask you to please grant them the extended license of hours as we on Lakeside road welcome this.

Yours Faithfully,

Andreas Avgiustis

A handwritten signature in black ink, appearing to read 'A Avgiustis', written in a cursive style.

**Mr J. P. Papa
37 Lakeside Road,
Palmers Green,
London.
N13 4PS**

5.11.16

Dear Sir/Madam,

**Letter in support of appeal for planning consent and permission for
A3 status for Starfish Café at 92 Aldermans Hill N13**

**As a resident of Lakeside Road living just up the road from the very
popular Café, I would like to confirm my support for granting the
necessary changes to secure the A3 licence.**

**The café supports many local artistic groups i.e. Musicians and
Artists. All feature and perform in the café.**

**The café has become a first class addition to the local community.
Many of my friends that live within in the area use the café regularly,
enjoying the friendly and welcoming atmosphere.**

**I feel if the café were able to serve hot food and be granted the late
licence it would be an added bonus to the local area.**

**I ask you to grant the A3 licence and modifications to allow this very
popular café to continue to be a first class addition to the local
community.**

Yours Sincerely

Joe Papa

Copy: Miss Green's reply:

Dear Mr Hill
Please see below a supporting representation that was not received within the consultation period but could be included in your final information bundle.
Kind regards

Ellie Green

**Principal Licensing Officer
Licensing Team
Environment & Regeneration
Enfield Council
Silver Street
Enfield
EN1 3XY**

Tel: 020 8379 8543

Email: ellie.green@Enfield.Gov.uk

'Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities'

Copy of my email:

**From: Jasmine Plant [<mailto:jsmn.plant@googlemail.com>]
Sent: 15 November 2016 17:00
To: Ellie Green
Subject: Starfish Restaurant Alderman's Hill**

Dear Miss Green

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Please support their application I am sure that they will respect local residents wishes and act responsibly.

**Yours sincerely
Jasmine P.Plant**

**22 Chimes Avenue
Palmers Green**